



## **PAS TECHNOLOGIES ANNOUNCEMENT**

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### **PAS TECHNOLOGIES NAMES TRACY HERRBACH AS CUSTOMER SERVICE MANAGER**

PAS Technologies Inc. has appointed Tracy Herrbach to the position of manager, customer service reporting to Dan Fayer, vice president of quality, process excellence and customer service.

In her new role, Tracy will be responsible for managing the day-to-day customer service operations in the Kansas City facility and in addition for the customer service processes of the domestic PAS Technologies facilities. Tracy will focus on the new Oracle systems to provide unique service and support solutions that add value to customer operations, improved customer relations and forecasting product input from the customers while assuring common processes across all the PAS Technologies facilities.

Tracy has more than 11 years of experience in customer service. She has been with PAS Technologies since 1995 and was promoted to customer service team leader in 2001.

The depth of her industry knowledge and breadth of her skills will allow Tracy to assume her new responsibilities and guide the PAS Technologies customer service team members, and meet the needs of commercial and military customers worldwide.

Please join me in congratulating Tracy on her new assignment.

Dan Fayer  
Vice President  
Quality, Process Excellence & Customer Service